



# AQA International News



The Latest News and Ideas  
Exclusively for AQA INTERNATIONAL'S Clients and Colleagues

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## News Flash

### Did you know??

AQA International offers on-site training/off-site training, and e-learning. We can provide a quote for training at your location for your company. Or if you would like to train one or two employees we offer training at our headquarters in Columbia, SC. The e-learning is on-line and you can take the course at your convenience. Please contact Lisa Shaw at [lshaw@aqausa.com](mailto:lshaw@aqausa.com) for more information.

### Who to Contact

If you are wondering who to contact about your certification or services we offer please feel free to call 800-281-4384.

Maureen Secrest/ Invoicing and Financial Ext. 232

Jackie Luckett/ Senior Program Coordinator Ext. 223

Danielle Pope/ Program Coordinator Ext. 229

Claire Randall/ Program Coordinator Ext. 239

Bart Walrath/ Vice President of Technical Services Ext. 224

Jerry Stillinger/ Regional Office Manager Ext. 225

Robert Starkweather/ Aerospace Program Manager Ext. 230

Chuck Howell/ CEO and Automotive Program Manager Ext. 233

Stacey Blazik/ Business Development Ext. 240

Lisa Shaw/ Marketing Communication Specialist Ext. 234

Still not sure who to speak with our receptionist Tammy Gillings will be more than happy to direct you in the right direction.

[www.aqainternational.com/News/NewsEvents.aspx](http://www.aqainternational.com/News/NewsEvents.aspx)

AQA is currently in process of becoming accredited to the ISO 13485 standard through the ANAB!!

ISO 13485 is an ISO standard, published in 2003, that represents the requirements for a comprehensive management system for the design and manufacture of medical devices. While it remains a stand-alone document, ISO 13485 is generally harmonized with ISO 9001. A fundamental difference, however, is that ISO 9001 requires the organization to demonstrate continuous improvement, whereas ISO 13485 requires only that they demonstrate the quality system is implemented and maintained.

Compliance with ISO 13485 is often seen as the first step in achieving compliance with European regulatory requirements. The conformity of Medical Devices and In-vitro Diagnostic Medical Devices must be assessed before sale is permitted. The preferred method to prove conformity is the certification of the Quality Management System according to ISO 9001 and/or ISO 13485. The result of a positive assessment is the authorization for the CE-identification and the permission to sell the high quality medical device in the European Union.

For further information on ISO 13485 and if it will affect your organization, please do not hesitate to contact us by phone 800-281-4384 or email us at [salesinfo@aqausa.com](mailto:salesinfo@aqausa.com).

## Featured Client

**EPES Carriers, Inc.** is a transportation holding company with multiple subsidiaries and main headquarters located in Greensboro, North Carolina. EPES Carriers is the largest private trucking company in North Carolina and prides itself on providing all the resources needed to fulfill a commitment to excellence while maintaining a traditional dedication to personalized service.

EPES Carriers has been certified to ISO 9001:2000 since 2003 and this achievement is noticeable throughout the organization with top management being fully committed and involved in this process. And as a result of EPES Carriers commitment, all customers can be assured of financial stability, state-of-the-art equipment, dedicated service capability and total quality management to better serve the needs of the community.

To read more about EPES Carriers and their success story with implementation of ISO 9001:2000 please follow this link.

[www.aqainternational.com](http://www.aqainternational.com)

800-281-4384

## Internationally Speaking

AQA International, LLC is focusing on its offices around the world. How can we help you? Through our relationship in Turkey with Meyer we are able to offer certification to standards such as ISO9001, ISO13485, ISO14001, OHSAS18001, ISO22000, ISO27001, ISO/TS16949, and AS9100. In addition, the Turkey office is an EU notified body for offering CE Marking. The Turkish Accreditation Body, TURKAK, has approved the office as an ISO/IEC 17020:2005 "A Type" Inspection Body and an EN 45011:2001 Product Certification Body.



### Headquarters' Office

We are pleased to welcome Stacey Blazik as our new Business Development Manager. Stacey has 8 years experience in Quality Management and Marketing and we are look forward to growing the business with her. Please feel free to contact Stacey at [sblazik@aqausa.com](mailto:sblazik@aqausa.com) or 800-281-4384 Ext. 240. Stacey would be happy to talk with you.