



# AQA INTERNATIONAL NEWSLETTER

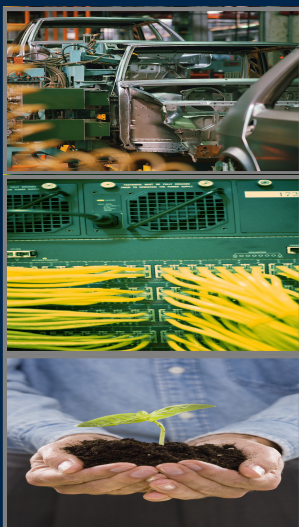
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## Featured Client: **Madison Precision Products, Inc.**

Madison Precision Products, Inc. (MPP) was founded as a greenfield plant in 1987 as the North American die casting facility for the METTS Corporation headquartered in Tokyo, Japan. Madison Precision Products, Inc. maintains a position of leadership through innovative die casting technology and quality. They use the most advanced production methods and machining technology available which is shown in their 231,170 sq. ft. facility that offers state-of-the-art die casting. MPP has continued technological advances in the field of die casting since our inception. Their facility casts and machines high quality aluminum parts for the automotive industry, in addition to exploring new technology for the use of die cast products. MPP's customer base includes American, Japanese and German facilities located in Ohio, Alabama, Indiana, Tennessee, South Carolina, Kentucky and Canada. Furthermore, MPP receives supply parts from their parent company in Japan and sister company in the Philippines.



Madison Precision Products has a quality philosophy to manufacture products that meet customers specifications. This commitment is reflected in the quality policy which reflects meeting delivery requirements, precise quality and competitive pricing. MPP obtained ISO 9001 registration on June 30, 1999 and was registered to ISO 14001 on December 15, 2000. Their quality commitment stems from a vision statement which states that "Madison Precision Products, Inc. will be the benchmark in stable production, best quality products, respect for the environment, being a community leader, care for their associates and processes, with continuous improvement in all areas."

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## The Word of the Day is "Scope"...

Article Written by: **Bill McCalla, AQA Auditor**

The word scope is the very first word of the ISO 9001:2008 standard. This refers to the scope of the standard. The word scope also appears in the "Scope of the Quality Management System (QMS)", the first quality manual requirement in clause 4.2.2 (a). It also appears in the *scope of registration/certification* and in the certificate scope. Not understanding how the *scope of the QMS* differs from the *scope of registration/certification* is a common problem. This can lead to confusion when a customer or end user is trying to identify what parts of an organization have been registered/certified to ISO 9001, what product lines or processes are covered by the QMS, or what ISO 9001 requirements have been excluded.

The *scope of the QMS* should be based on the nature of the organization's products and their realization processes, the result of risk assessment, commercial considerations, and contractual, statutory and regulatory requirements. The *scope of the QMS* should include details of the product lines and related sites, departments, divisions etc. that are covered by it. The *scope of registration/certification* encompasses the scope of the QMS, as well as describing any excluded ISO 9001 requirements. In order to avoid confusion and to enable identification of what has been registered/certified, the scope of registration/certification should clearly define the organization's main processes for its product realization or service delivery activities (such as design, manufacture and delivery), for the product lines that are covered and also indication of any ISO 9001 requirement that has been excluded. The key difference to remember is that the *scope of the QMS* covers the product lines and related sites, departments and divisions while the *scope of registration/certification* covers the key process terms design, manufacture and delivery, along with the product lines or service the company provides.



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## Who to Contact at AQA International

If you have questions about your certification or services we offer, please feel free to call :

**800-281-4384**

**Operations**  
**Jerry Stillinger**  
*(International)*  
Ext. 225

**Jay Cleary**  
*(North America)*  
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**Client Relations**  
**Managers**  
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**Stacey Blazik**  
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**Maureen Secrest**  
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## Featured Client (Continued from Page 1)

MPP management determined that the company should become a community leader concerning the environment and in 2004, MPP won the prestigious Indiana Governor's Award for environmental excellence. Other accomplishments include being certified by US Customs for involvement with the Customs/Trade Partnership against Terrorism Program due to MPP being an importer, a two time recipient of the Indiana State Quality Improvement Award, the US Senate Productivity Award, three North American die Casting Association Awards as well as a host of other awards. In order to further show their dedication to preserving the environment, MPP is a member of the EPA Waste Wise program and the Indiana Department of Environmental Management's Environmental Stewardship Program (ESP). For more information about Madison Precision Product, please visit their website at: [www.madisonprecision.com](http://www.madisonprecision.com)

## Meet the Staff:

Donna Blight has been with AQA International since March, 2009 and holds the title of Client Relations Manager. Donna is originally from Columbia, South Carolina and currently resides in Lexington a few minutes down the road. She is an active member of her church and enjoys participating in church activities such as bible school, choir, and mission trips. A mother of three, Donna spends most of her time with family including her two grandsons Logan and Kaden. Donna stated that her favorite part of working for AQA is getting to meet and talk with the auditors and clients. She is very excited about her future with AQA and is excited about what 2010 holds!



## AQA Training ...The Key to Success



Come join us for public training courses geared to meet your needs. Course flyers and registration forms are available upon request!

### AQA 2009 PUBLIC TRAINING SCHEDULE

<u>Month</u>	<u>Date</u>	<u>Class</u>	<u>Days</u>	<u>Cost</u>	<u>Location</u>
January	19	AS9100:2009 Rev C Change Overview	0.25	\$350	WebEx
	19	ISO 9001 Full Standard Review	0.25	\$350	WebEx
	28-29	ISO 9001:2008 Internal Auditor	2.0	\$695	Columbia, SC
February	2	ISO 9001:2008 Updates and Overview	1.0	\$250	Columbia, SC
	3-4	ISO 14001 Internal Auditor	2.0	\$695	Columbia, SC
	17	AS9100 Rev C Full Standard Review	0.25	\$525	WebEx
March	3	AS9100:2009 Rev C Change Overview	0.25	\$350	WebEx
	8-9	AS9100:2009 Rev C Internal Auditor	2.0	\$995	Huntsville, AL
	11-12	AS9100:2009 Rev C Internal Auditor	2.0	\$995	Columbia, SC
	16-17	ISO 9001:2008 Internal Auditor	2.0	\$695	Columbia, SC

Any of the above referenced courses can be customized to fit any of your training needs with on-site training. For more information regarding any of our classes or how to sign up, please contact Ansley Rhodes at 800-281-4384 or check out training updates on our website!