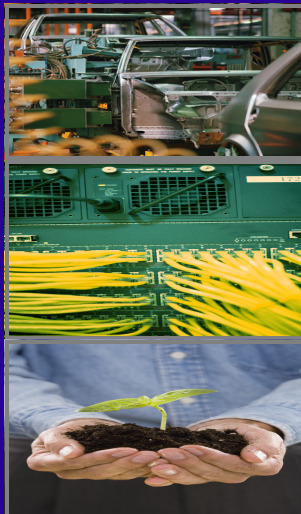




### Inside this Issue

<b>Featured Client: Nexus Technologies</b>	<b>1-2</b>
<b>Technical Tip: ISO/TS 16949:2009</b>	<b>1</b>
<b>Internationally Speaking...</b>	<b>1</b>
<b>Did You Know?</b>	<b>1</b>
<b>Training Schedule</b>	<b>2</b>
<b>Who To Contact</b>	<b>2</b>



# AQA INTERNATIONAL NEWSLETTER

Volume IV, Issue VIII

February, 2009

## Featured Client



Nexus Technologies was founded in 1997 as an electronic engineering design firm that provides customers with the key expertise and design capabilities to make products and systems viable, marketable, and operationally sound. Located in Fletcher, North Carolina, Nexus delivers hardware and software solutions to its worldwide clients and serves a varied client base consisting of both large and small companies.

Nexus' mission is to build a world class reputation of high quality electronics manufacturing and custom product design. Through integrated services that tightly bind various engineering disciplines, quality, product maintenance, manufacturing and change management, Nexus prides itself on the fact that their products, customers, and business partner relationships go beyond the sale. As AQA's first client to upgrade to ISO 9001:2008, and with over 11 years in business, Nexus produces high quality products with a staff that has over 100 years of combined experience in designing industrial electronics.

Nexus has engineered diverse products and applications in power generation control, high-speed networking, imaging, mobile/battery powered systems, motor control, point of information, point of sale and medical systems. Nexus' management believes that the success of Nexus depends on its ability to leverage core competencies in engineering and manufacturing to promote the utilization of state-of-the-art technology and innovative concepts in product development and production.

## Technical Tip....

### ISO/TS 16949:2009

ISO/TS 16949:2009 will be issued during the first quarter of the new year following the ballot of the ISO TC 176 and reflects the changes in ISO 9001:2008.

**What does this mean?** It means that there are no new requirements!!! ISO/TS 16949:2009 introduces no

new or changed requirements and will maintain the rules of ISO 9001:2008. These rules are based on clarifications or amendments to the existing requirements of ISO 9001:2000 and those that are intended to improve consistency with ISO 14001:2004. **How does it apply?** Certified bodies and organizations are expected to understand and apply the amendments to ISO/TS 16949:2009.

Applications of the clarifications related to ISO 9001:2008 requirements are kicked into effect no later than 120 days after the release of ISO/TS 16949:2009. **What about certification status?** The certification status to ISO/TS 16949:2002 remains in effect for the certificate's life. Certification to ISO/TS 16949:2009 is recognized with the effective date of the release of ISO/TS 16949:2009. Breaking it down for you, the certification to ISO/TS 16949:2009 is not an upgrade and its term is the same as the current ISO/TS 16949:2002 certificate. IATF recognized certificates to ISO/TS 16949:2009 may be issued upon request by an organization or client after official publication and after a regularly scheduled surveillance audit, but are not required until the next recertification audit.

## Internationally Speaking...

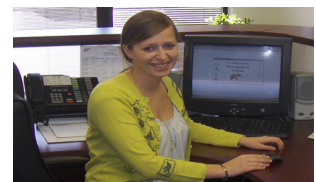
### Here We Grow Again!!!



AQA is pleased to announce the opening of an affiliate office located in Windsor, ON Canada. AQA Chief Executive Officer, Mr. Charles Howell, said this affiliation increases our market share and expands our client base in North America which continues to affirm AQA as an industry leader in management system certification. It also highlights our commitment to growing the assurance business internationally. According to Mr. Jeff Greaves, President of AQA International-Windsor, the affiliation will provide access to the resources and synergies that exist across AQA thereby providing additional services to our clients.

## Did You Know?

We would like to welcome... Ms. Ansley Rhodes, our new Business Development Specialist. She is a recent graduate of the University of South Carolina and we are excited to have her as part of the AQA team!!!





501 Commerce Drive NE,  
Columbia, SC 29223  
Phone: 800-281-4384  
Fax: 803-779-8109  
Website:  
[www.aqainternational.com](http://www.aqainternational.com)

## Who to Contact at AQA International

If you have questions about your certification or services we offer, please feel free to call :

**800-281-4384**

### Accounting

**Maureen Secrest**  
Ext. 232

### Program Coordinators

**Jackie Luckett**  
Ext. 223

**Danielle Pope**  
Ext. 229

**Holly Harmon**  
Ext. 239

### Operations

**Jerry Stillinger**  
Ext. 225

### Sales

**Stacey Blazik**  
Ext. 240

**Lisa Shaw**  
Ext. 234

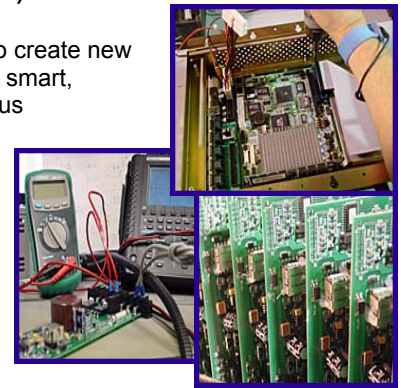
**Ansley Rhodes**  
Ext. 221

## Featured Client (Continued from Page 1)

With knowledge gained in various markets, Nexus is able to create new product concepts and novel design solutions while bringing smart, affordable devices to the retail and industrial markets. Nexus Technologies provides exceptional training and technical support before and after the sale, assuring its customers and business partners the best possible results.

For more information on Nexus Technologies, check out their website!

[www.nexus-tech.net](http://www.nexus-tech.net)



## AQA INTERNATIONAL NEWSFLASH

As of December 2008, ISO 9000:2000 has been updated to a new standard which is now called ISO 9001:2008. How does this effect you? The adoption of a quality management system should be a strategic decision of an organization. This International Standard specified requirements for a quality management system where an organization needs to demonstrate its ability to consistently provide product that meets customer and applicable statutory and regulatory requirements! This standard focuses on the effectiveness of the quality management system in meeting those requirements. ISO 9001:2008 specifies requirements for a quality management system that can be used for internal application by organizations, or for certification, or for contractual purposes. The standard also aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system. All requirements of this International Standard are generic and are intended to be applicable to all organizations, regardless of type, size and product provided.

## Training ...We Can Help Put The Pieces Together

Come join us for public training courses geared to meet your needs. Flyers and registration forms will be sent out bi-weekly with the course details and requirements.



## AQA 2009 PUBLIC TRAINING SCHEDULE

<u>Month</u>	<u>Date</u>	<u>Class</u>	<u>Days</u>	<u>Cost</u>	<u>Location</u>
February	16-20	ISO 9000:2008 Lead Auditor	5.0	\$1595	Columbia, SC
	19	ISO 9000:2008 Updates & Overview	0.5	\$100	Toronto, ON
	26-27	ISO/TS 16949 Internal Auditor	2.0	\$795	Toronto, ON
March	4-5	ISO 14001 Internal Auditor	2.0	\$595	Toronto, ON
	10	ISO 9000:2008 Updates & Overview	0.5	\$100	Asheville, NC
	24	ISO 9001:2008 Updates & Overview	0.5	\$100	Columbia, SC
	25-26	ISO Internal Auditor	2.0	\$595	Columbia, SC
	26	ISO 9000:2008 Updates & Overview	0.5	\$100	Toronto, ON
April	2	Problem Solving	0.5	\$100	Columbia, SC
	14-15	ISO Internal Auditor	2.0	\$595	Indianapolis, IN
	16	ISO 9000:2008 Updates & Overview	0.5	\$100	Indianapolis, IN
	TBD	ISO 9000:2008 Updates & Overview	0.5	\$100	Cincinnati, OH
	22-23	ISO Internal Auditor	2.0	\$595	Toronto, ON
	24	ISO 9000:2008 Updates & Overview	0.5	\$100	Toronto, ON
	27-1	RABQSA ISO 9000 Lead Auditor	5.0	\$1595	Toronto, ON

On site training is also available for all listed public courses. If this interests you, please contact Ansley Rhodes for a quote at [arhodes@aqausa.com](mailto:arhodes@aqausa.com) for more information or call 800-281-4384.